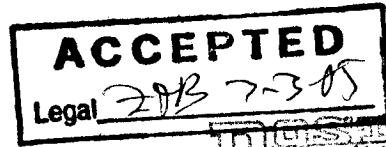


PROTESTANT

#2 5/4/05 10:30

March 2, 2005



Dear Sirs and Madams,

2004-3574/s

I received a notice of a rate increase from Carolina Water and would like to file a protest. There needs to be a better way of determining cost then just charging a flat rate. I am already paying more per month then subdivisions that have homes with much larger square footage. I contacted the company and they told me that this was an agreement made by Micheal J. Mungo years ago. Perhaps this is the perfect time to revisit this situation and find a way of making the bill more equitable for all. The Carolina Water company was recently mentioned in "the State" newspaper as being a major polluter of the Saluda River. Is the increase going to help to pay for something that should have never even taken place? My City of Columbia water bill is on the average of \$12.19 every month. I would like someone to explain to me why my sewer bill would be triple that even without a rate increase. I find it very upsetting that this type of unfair treatment has been allowed and hope that you will say no to another attempt at a company making a profit at my expense. This was a bad decision years ago negotiated by a developer who does not have Irmo and Columbia's best interest at heart. Please do not approve this increase and consider lowering the bill and having it based on usage. I would like to have the opportunity to speak at the meeting but I do not think I can get off from work. However, just in case, please put me on the docket. This hearing should have been held at night. Thank you for your consideration.

Sincerely,

Kathleen O'Grady O'Grady

731-2508

316 - Castle Vale Rd
Irmo, SC. 29063

RECEIVED
2005 MAR -3 AM 9:30
SC PUBLIC SERVICE
COMMISSION